

Terms and Conditions for Children's Birthday Parties

1. Booking and Deposits:

- A non-refundable deposit of 25% of the total party cost is required at the time of booking to secure the date and time.
- The remaining balance is due 7 days before the event.

2. Cancellations and Rescheduling:

- Cancellations made 14 days prior to the event will receive a full refund of any payments made, excluding the deposit.
- Cancellations made within 14 days of the event will forfeit all payments made.
- Rescheduling is subject to availability and must be requested at least 14 days in advance.

3. Guest Count:

- Final guest count must be confirmed 7 days before the event.
- Any changes to the guest count after this date may result in additional charges.

4. Venue Usage:

- The party area will be available 30 minutes before and after the scheduled party time for setup and clean up.
- Parents or guardians are responsible for supervising children at all times during the event.

5. Food and Beverage:

- Outside food and beverages are not permitted, with the exception of a birthday cake.
- All food and beverage packages must be selected and confirmed 7 days before the event.
- Any dietary restrictions or allergies must be communicated at the time of booking.

6. Decorations:

- Decorations are permitted but must be approved by the restaurant management.
- Use of confetti, glitter, or open flames is prohibited.
- All decorations must be removed at the end of the event.

7. Entertainment:

- Any external entertainers (e.g., clowns, magicians) must be approved by the restaurant management.
- All entertainment activities must be conducted within the designated party area.

8. Conduct and Liability:

- The restaurant is not responsible for any loss or damage to personal belongings.
- Any damage to the venue or property caused by guests will be the responsibility of the party organiser.
- Any breakage of high tea items will incur a fee, which will be billed to the party organizer.
- The restaurant reserves the right to end the event early if the behaviour of guests is deemed inappropriate or dangerous.

9. Health and Safety:

- All parties must adhere to the current health and safety regulations.
- Parents or guardians must inform the restaurant of any medical conditions or special needs of attending children.

10. Photography and Videography:

- The restaurant may take photographs or videos during the event for promotional purposes. If you do not wish to have your event photographed, please inform us at the time of booking.
- Guests are welcome to take their own photographs and videos.

11. Payments and Charges:

- All payments must be made by cash, credit card, or bank transfer.
- Any additional charges incurred during the event (e.g., extra food or beverages) must be settled before departure.

12. Minimum Numbers:

- A minimum of 10 guests is required to book a children's birthday party.

13. Play Equipment and Adjoining Area:

- Play equipment and the adjoining area cannot be closed off for a private function.
- There is no guarantee that your party guests will be the only patrons utilising the area.
- Children must be supervised by an adult at all times.

14. Club Policy:

- Attendees are Organisers of functions will be at all times responsible for the conduct of their guests. All Club internal rules must be strictly adhered to, i.e. dress, standard of behaviour, entry/sign-in to the Club. Any specialised cleaning for excessive mess or repair due to damage caused to any function rooms/space will incur a cost to the Individual/Organisation responsible for the function. Function organiser must be a member of the Club. Organisers must also be responsible for persons under the age of 18. Illegal alcohol consumption will not be tolerated.

The Responsible Service of Alcohol (Intoxication) Legislation must be adhered to. Failing to control persons showing signs of intoxication or those persons under the age of 18 could result in the function being cancelled or offenders being removed from the premises. The Supervisor on duty has complete authority over these matters.

15. Agreement:

- By booking a party with our restaurant, you agree to comply with these terms and conditions.
- The restaurant reserves the right to amend these terms and conditions at any time.

Name of Child _____ Date of Function : _____

Age of Child celebrating birthday: _____ Preferred time for party: _____

Approx number of Guests: _____ Contact Name: _____

Contact Number: _____

Signature: _____ Date: _____

Email Address: _____